



New Beginnings empowers survivors and mobilizes community awareness and action to end domestic violence.

Help Line Advocate

Be a resource and encourager to victims of domestic violence when in crisis.

HOURS:

Monday-Friday, 9am-1pm or 1pm-5pm (4-hour shift each week)

LOCATION: North Seattle

MAJOR RESPONSIBILITIES:

New Beginnings provides services to those whose lives have been affected by domestic violence - physical, emotional, or sexual abuse. Some who use our services are in physical danger. Others are living with controlling partners in relationships that are emotionally abusive. In this position, you will directly impact the lives of those in immediate crisis over the phone. Specific responsibilities include:

- ✓ Provide callers with emotional support, shelter information, and resources, both in the community and at New Beginnings.
- ✓ Provide safety planning, whether they're staying in the relationship, getting ready to leave or just left.
- ✓ Assist caller with prioritizing needs
- ✓ Diligently log each call in Salesforce

REQUIREMENTS: Becoming a volunteer at New Beginnings is a rewarding and engaging experience that requires a serious commitment. Requirements include:

- ✓ One-year commitment to agency (min. six-month commitment to position), 4 hours each week
- ✓ Attend Domestic Violence Volunteer & Advocacy Training
- ✓ Respect of others' individual choices and values
- ✓ Ability to communicate well with persons from various cultures and backgrounds over the phone.
- ✓ Ability to listen effectively and express oneself with patience and flexibility.
- ✓ Ability to function well in a frequently stressful environment.
- ✓ Interest in broadening knowledge base by learning new ideas through training, supervision, and evaluation.

BENEFITS: At New Beginnings, you'll find a close-knit group of passionate, dedicated professionals working with program participants and other community members to end domestic violence. You'll be a part of this mission, working towards the elimination of violence. You'll also develop or refine your advocacy skills and deepen your understanding of domestic violence.

If interested, please visit our website at: <http://www.newbegin.org/get-involved/volunteer> or contact the Community Engagement Coordinator at 206.926.3016 for next steps!